# **RELY-ON SOLUTIONS**SOFT SKILLS TRAINING OFFERINGS SNAPSHOT

### (NOT COMPREHENSIVE THOUGH!)

## POPULAR SOFT SKILLS SESSIONS WE CONDUCT

#### **SALES FUNCTION:**

PROFESSIONAL SELLING SKILLS / TIME MANAGEMENT SKILLS / COMMUNICATION SKILLS / TEAM BUILDING SKILLS / ASSERTIVENESS SKILLS / PRESENTATION SKILLS / NEGOTIATION SKILLS / KEY CORPORATE ACCOUNT MANAGEMENT / CHANNEL MANAGEMENT / TEAM BUILDING SKILLS / RETAIL SELLING SKILLS

#### SERVICE FUNCTION:

V&A WORKSHOP / COMPLAINT HANDLING SKILLS / COMMUNICATION SKILLS / CUSTOMER SERVICE SKILLS / PROFESSIONAL SELLING

#### MANAGEMENT TEAM:

TRANSFORMATIONAL LEADERSHIP SKILLS / DELEGATION SKILLS / MANAGING
PERFORMANCE DEVELOPMENT / TRAIN THE TRAINER / EMOTIONALLY INTELLIGENT /
CHANGE MANAGEMENT

NLP FOR BUSINESS

CAMPUS TO CORPORATE

DEALING WITH DIFFERENT CUSTOMERS

INCREASING WORK-LIFE BALANCE

MANAGING STRESS

CUSTOMER CENTRIC SELLING

CREATIVITY AND PROBLEM SOLVING

FIRST TIME MANAGER

LEADING THE CHANGE

**NEGOTIATION SKILLS** 

POWER PACKED PRESENTATIONS

PROSPECTING SKILLS

**SELLING SILLS USING NLP** 

**SUPERVISION WITH RESPECT** 

Γ
CONFLICT RESOLUTION
EMOTIONAL INTELLIGENCE
PEOPLE LEADERSHIP
CUSTOMER SUCCESS MANAGEMENT
INTERPERSONAL SKILLS
TEAMWORK SKILLS
MOTIVATIONAL SKILLS
ANALYTICAL SKILLS
PROBLEM-SOLVING SKILLS
DECISION-MAKING SKILLS
CONFLICT RESOLUTION
MENTORING SKILLS
ERGONOMICS
STRESS MANAGEMENT
EMAIL ETIQUETTE
COGNITIVE BEHAVIOURAL THERAPY (CBT)
JOHARI WINDOW - GET TO KNOW
THE SURVIVAL GUIDE FOR REMOTE SELLING
UNCONSCIOUS BIAS
GRAVITAS AND LEVITAS
MANAGING CULTURE CLASHES
PSYCHOMETRIC TESTING SESSIONS
PSYCHOLOGICAL RESILIENCE